

Spring of Hope – Female Night Support Workers (Bank Staff)

"I was safe and warm and getting help." – Former Spring of Hope Guest

Spring of Hope Women's service offers short term support to women in Bristol who are homeless and vulnerable. It offers a non-commissioned shelter service, providing accommodation and help for women in their moment of crisis, before walking alongside and advocating for them as they rebuild their lives. Working in partnership with organisations across Bristol, Spring of Hope has built a reputation as a vital source of support for homeless women in the city.

Spring of Hope

Shelter and support for women in need

Spring of Hope is open 365 nights and days per year offering a range of overnight and daytime support to homeless or vulnerable women. The service has the following objectives:

- To provide temporary accommodation to women;
- To offer day services which help women to build confidence, self-esteem, resilience and hope;
- To support women to move on into permanent accommodation, giving them a springboard into more independent, community-based living where they can reach their God-given potential.

inHope is looking to build a team of female bank staff, who are able to work as Night Support Workers on an occasional basis, ensuring that Spring of Hope can offer a consistent and reliable service for women.

NIGHT SUPPORT WORKERS work in pairs to oversee the night shelter at Spring of Hope, providing and promoting a mutually caring and safe environment for women staying overnight. They draw upon Trauma and Psychologically Informed approaches to welcome women for the night, ensure that they feel settled and help them to be ready the following morning. The expectation is that guests sleep overnight, but staff are on hand to offer help when needed.

The successful candidates will have experience of working with vulnerable women and be able to work both as part of a team and individually. She will be person centred with a sense of calling to clients and the aims of the service, whilst also able to maintain strong boundaries.

Further information about this role and the Job Description are available via our website: www.inhope.uk/get-involved/work-with-us. To discuss this role, or find out more, please contact: Nicola.saunders@inhope.uk.

There is an Occupational Requirement for these roles to be filled by a woman. Our Statement of Faith, Vision and Values and our Equality, Diversity and Inclusion Policy are available upon request and online at www.inhope.uk.

- *We have several positions available for bank work.*
- *Shift Hours 9.30pm to 8.30am.*
- *Hourly Pay Rate £12.60.*

General benefits include:

- *Access to role specific training and development;*
- *Workplace pension with matched contributions up to 5%;*
- *Access to professional independent supervision and staff wellbeing programme;*

Applicants:

We welcome applications from all communities and backgrounds. We particularly encourage applications from those with lived-experience.



For those who need us most

Job Opportunities

About inHope:

inHope is an established Christian charity with a broad support base that has been working in Bristol since the mid-80's. We are dedicated to helping those with life disrupting problems, such as food poverty, homelessness and addiction, to reach their God given potential free from injustice and insecurity.

Application Process:

You can apply by either:

- A. Downloading and completing the [application form from our website](#), or
- B. Submit your CV with a covering letter which addresses the following:
 - i. A professional statement saying how you meet the requirements of the role as given in the Job Description and giving examples of how your knowledge, experience and skills demonstrate your suitability for this role; and
 - ii. A personal statement saying how your Christian faith has developed over time, and how you see your faith being worked out in practice through the role applied for.

Your application form or CV and covering letter, must be sent to: HR@inhope.uk and will be reviewed on a regular basis.

If you would like support with completing your application please contact our HR team using the e-mail above or by calling 0117 330 1230 (please select general enquiries).

Screening conversations / interviews may be held for shortlisting purposes, where deemed helpful.

Applications may be considered and interviews held prior to the closing date. We will update the advert should an appointment be made prior to the closing date.

Contact from recruitment agencies or online platforms in relation to promoting this vacancy will not be responded to.